

Veloteq[®] Corporation

1411 Indiana Street, Suite 2
Houston, TX 77006-1856
www.Veloteq.com
832-675-9790

Electric Bicycles Warranty Policy

Please retain with Proof of Purchase
from your Authorized Veloteq Vendor.
This form must be submitted within 30
days of purchase to activate the
warranty.

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Veloteq[™]

Limited Warranty for New Vehicles

This Warranty Registration Form must be completed within 30 days of purchase and submitted to Veloteq to activate warranty.

In order to protect your warranty rights and privileges, retain a copy of your original sales receipt with your serial number and date of purchase. Verify that the vehicle has been properly prepared and inspected for on road use by the dealer. Record complete contact information for your dealer. Electrical repairs MUST be performed by an authorized dealer or warranty repair station in possession of electrical circuit diagrams.

Veloteq Corporation and its affiliated company, PowerEagle International Co. Ltd., warrant that the product recorded in the Veloteq Warranty Registration Form and related accessories will be free of defects in material and workmanship for the period(s) described below. If any product proves to be defective within the relevant warranty period, the customer must return the product to an authorized Veloteq dealer to determine the nature of the problem. Veloteq at its sole discretion will repair or replace the defective part provided that investigation and inspection by a Veloteq master distributor discloses that a) such defect developed under normal and proper use and b) the product is covered under this limited warranty. The customer is liable for and shall pay for the shipment of goods to the nearest authorized Veloteq dealer and for labor costs incurred at the vendor's discretion. Veloteq shall not be obligated to perform preventive maintenance, assembly, disassembly, or maintenance. This shall be the sole obligation and the customer's sole remedy hereunder. Veloteq reserves the right to make any internal or external design and/or features changes on or to its products without any liability to incorporate such changes on or to the products.

1. Repair or replacement scope and term.

Content	Warranty Period
Chassis, forks, and frame components, breakage not due to accident or misuse.	2 Years
Electric motor internal gears, broken bearings, separation of motor enclosure, electric coil damage and other non-repairable items not due to accident or misuse.	1 Year or 2,500 miles (4,200 km)
The controller and the battery charger failure not due to accident or misuse.	1 Year or 2,500 miles (4,200 km)
Battery case failure or breakage, leaks or loss of storage capacity more than 35% not due to accident or misuse.	6 Months
Handgrip mechanism failure not due to accident or misuse, unable to repair.	6 Months

2. Not included above:

1. Accidents including those due to improper maintenance, vehicle overload, external environmental corrosion or misuse causing damage to the vehicle.
2. Owner or User attempted repair beyond the scope of those described in the Troubleshooting Guide.
3. Unsupervised repairs other than those described in the Troubleshooting Guide or outside the premises of an authorized dealer, installation or replacement of parts voluntarily or otherwise before inspection by a dealer, vehicle overhaul outside premises of or not performed by a dealer, use of any non-Veloteq replacement parts, failure to provide purchase documentation.
4. Consumables including brake pads, fuses, bulbs, inner tubes, tires, body fairing breakage, scratches and abrasions, horns, reflective films and miscellaneous connectors.

5. Any costs associated with repairs by other than an authorized dealer.
6. Transportation cost to authorized repair locations.

3. Warranty Policy other than stated in sections 1 and 2.

Equipment failures that are not covered in the stated time periods under section 1 may be repaired or replaced subject to partial payment for replacement parts and labor for up to one year.

Reimbursement for parts certified by the quality control department and approved returned goods will be determined according to depreciated value on a sliding scale proportionate to elapsed time from date of purchase. (Depreciation time: From purchase date to return date)

4. Quality control and after-sale warranty commitment.

1. One year for vehicles sold in accordance with Schedule 1, above, breakdown or failure due to manufacturing defect in parts or materials, repair only by authorized dealers or warranty repair stations and limited to parts replacement.
2. This constitutes the entire warranty as stated in Sections 1-3 above.
3. Warranty stations consist of Veloteq distributors, dealers or other authorized locations.
4. The owner is required to retain all records, proof of purchase and warranty information as stated above.
5. Product specifications and relevant drawings and instructions may be updated from time to time in the interest of product improvement and continuing development.
6. When your electrically operated bicycle needs service, please carry this warranty information together with your product receipt or proof of purchase to the maintenance stations for maintenance or repair.

This warranty policy applies to the following Veloteq 2009 Models.

- 1. Cavalier GT; 2. Challenger RSV, Challenger GT; 3. Commander SHO, Commander GT;**
- 4. Commuter RSV, Commuter GT; 5. Cougar XR, 6. Sorrento GT;**
- 7. La Tote (folding bike); 8. Osprey (touring bike); 9. Ranger (trail bike)**

EXCEPT FOR THE LIMITED WARRANTY SET FORTH ABOVE, VELOTEQ MAKES NO AND DISCLAIMS ALL OTHER REPRESENTATIONS, GUARANTIES, CONDITIONS, OR WARRANTIES CONCERNING THE PRODUCTS, WHETHER DIRECT OR INDIRECT, EXPRESS OR IMPLIED, OR ARISING UNDER ANY STATUTE, ORDINANCE, COMMERCIAL USAGE, OR OTHERWISE, INCLUDING, BUT NOT LIMITED TO ANY WARRANTY OR REPRESENTATION AS TO THE SUITABILITY, DURABILITY, DESIGN, OPERATION, OR CONDITION OF THE PRODUCTS (OR ANY PART THEREOF) OR THE MERCHANDISABILITY OF THE PRODUCTS OR THEIR FITNESS FOR A PARTICULAR PURPOSE, OR RELATING TO THE INFRINGEMENT OF ANY PATENT OR COPYRIGHT OR ANY OTHER PROPRIETARY RIGHT USED OR INCLUDED THEREIN. IF ANY IMPLIED WARRANTIES APPLY AS A MATTER OF LAW, THEY ARE LIMITED IN DURATION TO THE LENGTH OF THIS LIMITED WARRANTY. SOME STATES OR PROVINCES MAY NOT RECOGNIZE A DISCLAIMER AND/OR LIMITATION OF LIABILITY SO THE ABOVE DISCLAIMERS AND EXCLUSIONS MAY NOT APPLY. THE CUSTOMER MAY ALSO HAVE DIFFERENT AND/OR ADDITIONAL RIGHTS AND REMEDIES THAT VARY FROM STATE/PROVINCE TO STATE/PROVINCE.

THE CUSTOMER ACKNOWLEDGES AND AGREES THAT VELOTEQ SHALL NOT BE RESPONSIBLE FOR ANY DAMAGES THAT THE CUSTOMER MAY INCUR FROM DELAYED SHIPMENT, PRODUCT FAILURE, PRODUCT DESIGN, SELECTION, PRODUCTION OR FROM ANY OTHER CAUSE WHETHER LIABILITY IS ASSERTED IN CONTRACT, TORT (INCLUDING NEGLIGENCE AND STRICT PRODUCT LIABILITY) OR OTHERWISE. IN NO EVENT SHALL VELOTEQ BE RESPONSIBLE FOR ANY INDIRECT, INCIDENTAL, CONSEQUENTIAL, OR SPECIAL DAMAGES OF ANY KIND (INCLUDING WITHOUT LIMITATION LOSS OF PROFITS OR LOSS OF USE) WHETHER OR NOT VELOTEQ SHALL BE OR SHOULD BE AWARE OF THE POSSIBILITY OF SUCH POTENTIAL LOSS OR DAMAGE.

Representations and warranties made by any person, including but not limited to dealers, representatives, sales persons, or agents of Veloteq, which are inconsistent or in conflict with or in addition to the terms of this limited warranty, shall not be binding upon Veloteq unless reduced to writing and approved by an expressly authorized officer of Veloteq.

This limited warranty is the complete and exclusive statement of warranty which Veloteq agrees to provide to the Veloteq products and it shall supersede all prior oral or written agreements, understandings, proposals, and communications pertaining to the subject matter hereof. This warranty is exclusively for the benefit of the original customer and cannot be transferred or assigned.

Mail form and copy of Proof of Purchase to:

**Veloteq Corporation
1411 Indiana Street, Ste. 2
Houston, TX 77006-1856**

**Or register online at
www.veloteq.com/warranty_register.htm**

**COMPLETE THE FOLLOWING FORM.
VELOTEQ WARRANTY REGISTRATION**

Warranty Information
(Proof of purchase must be retained by purchaser).

CUSTOMER

Name of Purchaser	
Street	
City	
State/Province	
ZIP/Postal Code	
Phone	
Email	
Model (see Page 4)	
Frame Serial (VIN) No.	
Motor Serial No.	
Power Supply Serial No.	
Date of Purchase	
Sales Receipt No.	

Dealer Name	
Street	
City	
State/Province	
Zip/Postal Code	